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Ref: VRQA2021-221

RTO 21273

Application Number: 17752

File: 03/0012

Mr Paul Deegan Managing Director EduTrain Australia Pty Ltd 5a Hartnett Close MULGRAVE VIC 3170

Email: edutrain@bigpond.com.au

Dear Mr Deegan

Re: Renewal of Registration: Granted

Thank you for responding and clarifying the FCA findings with your organisation's shareholder and Division 7A loan. I note both the FCA and quality audits have been found fully compliant.

The Victorian Registration and Qualifications Authority (VRQA) is now satisfied that your organisation, EduTrain Australia Pty Ltd, has taken the appropriate measures to meet the minimum requirements for compliance with the *Australian Quality Training Framework Essential Conditions and Standards for Continuing Registration* and the *VRQA Guidelines for VET Providers*.

Given your satisfactory and comprehensive response, I can confirm that the VRQA delegate has approved the re-registration of EduTrain Australia Pty Ltd for a period of five years to 30 November 2026.

If you have any further questions in relation to this application, please email <a href="mailto:vrqa.vet@education.vic.gov.au">vrqa.vet@education.vic.gov.au</a>.

Yours sincerely

**Simon Smith** 

Manager, VET and Industry Engagement

11 / 11 /2021



Audit Date: 6-7/07/2021

RTO: EduTrain Australia Pty Ltd

Applicant Details						
Applicant Name	EduTrain Australia Pty Ltd	TOID	21273			
Address 5a Hartnett Close, Mulgrave VIC 3170						
		Website	www.edutrainaustralia.com.au			
Registration Contact	Registration Contact Paul Deegan, Managing Director					
Phone Number	8562 2226	Email	edutrain@bigpond.com.au			
Audit Team						
Audit Firm	Bateman & Giles Pty Ltd	Auditor/s	Jennine Cochrane			
Auditor/s	N/A	Other Attendees	N/A			
Registering Body Details						
Contact Person	Julie Florence					
Phone Number	9032 1560	Email	vet.audit@edumail.vic.gov.au			
Audit Details						
Type of Audit	Re-registration Audit					
Conditions Audited	3, 6, 7, 8, 9					
Standards Audited	1.1, 1.2, 1.3, 1.4, 1.5	2.1, 2.2, 2.3, 2.5, 2.6, 2.7	3.1, 3.2, 3.4			
2016 VRQA Guidelines	1.3	3.1, 3.2				
Audited	4.1,4.2,					
Audit Date/s	6-7/07/2021					



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Qualifications/Units Audited¹  QUALIFICATION/UNIT OF COMPETENCE/ACCREDITED COURSE					
CHC40213 CHCPRT001	Certificate IV in Education Support Identify and respond to children and young people at risk	Mulgrave and workplaces			
CHCPRT002	Support the Rights and Safety of children and Young People				

Interviewee(s) — Staff name and position; employer name and position				
Paul Deegan	Managing Director and Trainer/Assessor			
Anne Deegan	Administrator			
Ann Barber	Student			
Lisa McNamara	Student			
Rosalin Patti	Student			
Kate Rafferty	Student			
Bianca Trewhella	Student			

Permanent Delivery Sites –	Yes	No
Do the RTO's permanent delivery sites match the information provided by the VRQA?		X
If 'No', please provided amended details below:		
Only the Mulgrave site is the permanent delivery sites, the remainder are workplaces.		

Third party Arrangements –	Yes	No
Do the RTO's third party arrangements match the information provided by the VRQA?	X	
f 'No', please provided amended details below:		L

<sup>&</sup>lt;sup>1</sup> Samples have been selected in accordance with the VRQA VET Audit Sampling Methodology



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## **Audit Summary - AQTF Conditions of Registration**

	AQTF Conditions Place an X in the appropriate column		Non - Compliant	Not audited
1	Governance			Χ
2	Interactions with the Registering Body			Χ
3	Compliance with Legislation	X		
4	Insurance			Х
5	Financial Management			Х
6	Certification & Issuing of Qualifications & Statements of Attainment	Х		
7	Recognition of Qualifications Issued by other RTOs	X		
8	Accuracy and Integrity of Marketing	Х		
9	Transition to Training Packages/Expiry of Accredited Courses	Х		

### **Audit Summary - AQTF Standards**

AQTF Standards/Elements	Compliant	Non - Compliant	Not audited
Standard 1			
1.1 – Continuous Improvement Strategy	X		<u></u>
1.2 – Training and Assessment Strategies	X		
1.3 – Training and Assessment Resources	X		
1.4 – Trainer and Assessor Competency	X		
1.5 – Assessment Strategies	X		***************************************
Standard 2			
2.1 – Meeting the Needs of Clients	X		
2.2 - Continuous Improvement of Client Services	X		
2.3 – Provision of Information to Clients	X		
2.4 – Third-Party Engagement in Training and Assessment	1		Χ
2.5 – Provision of Support Services to Clients	X		
2.6 – Learner Access to Records of Participation	X		
2.7 – Complaints and Appeals Strategy	X		
Standard 3			
3.1 – Operations Management	X		
3.2 – Continuous Improvement of Operations	X		
3.3 – Third-Party Training and/ or Assessment Services			Χ



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# Audit Summary – 2016 VRQA Guidelines for VET Providers

2016 VRQA Guidelines	Compliant	Non - Compliant	Not audited
1. Governance, Financial viability and Management systems			
1.1 – Strategic Plan and Business Plan			Х
1.2 – Financial Viability			Х
1.3 – Management Systems	Х		
1.4 – Governance			Х
2. Transparency and oversight of third parties			
2.1 – Third party agreement			Х
2.2 – Co-operation with VRQA			Х
2.3 – Notifying VRQA of Third party agreements			Х
2.4 – Information - Disclosure of third party services		,	Х
2.5 – Pre-enrolment materials - Disclosure of third party services			Х
2.6 - Changes to third party services			Х
2.7 - Complaints - Third party services			Х
2.8 – Appeals - Third party services			Х
3. Trainer and assessor qualification (including individuals working under the supervision of a trainer			
3.1 – Vocational & Industry skill requirements	X		
3.2 - Training and Assessment (TAE) skill requirements	X		
3.3 – Assessment only skill requirements			Χ
3.4 – Supervision arrangement requirements			Χ
3.5 – Trainer under supervision skill requirements			Χ
4. Delivery of training and assessment services			
4.1 – Training and assessment practices	Х		
4.2 – Amount of training	X		
4.3 – TAE - Independent validation of assessment system, tools, processes and outcomes			Х
4.4 – TAE – Trainer and Assessor skills (1 January 2016 to 31 December 2016)			Х
4.5 – TAE – Trainer and Assessor skills (1 January 2017 onwards)			Х
4.6 - TAE - Trainer under supervision requirements			Х
4.7 – TAE – Registration requirements			Х
5. Annual Declaration of Compliance			
5.1 – Annual Declaration of Compliance			Х