

Quality Indicators

Reporting of learner engagement and employer satisfaction quality indicator

About this form

This form is to be completed by registered training organisations (RTO) as part of their obligations to report data on quality indicators in relation to learner engagement and employer satisfaction.

Please return this completed form to:

Email: vet.qi@edumail.vic.gov.au

Subject: Quality Indicators

RTO details

RTO trading or legal name	EduTrain Australia Pty Ltd		
RTO number	21273		
Contact name	Paul Deegan		
Telephone	0419 150272	Mobile	0419 150272
Date	28/06/2022		

Summary of Survey Responses

Learner and Employer Responses	Learners	Employers
Total number of responses distributed	135	36
Total number of surveys received	43	11
Response rate (per cent)	32%	31%

Privacy statement

All information collected in this form is required by State or Commonwealth legislation and associated regulatory frameworks.

The VRQA will only use this information in relation to its powers and functions under the *Education and Training Reform Act 2006*. To read the VRQA's full privacy statement, see:

- [Privacy statement](#)

You are able to request access to personal information that we hold about you and request that it be corrected.

Summary of continuous improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement

Learner Responses were all very positive.

Majority responses were positive towards the way course was delivered, the resources provided and the Trainers knowledge and ability to engage.

Particularly like the opportunity to discuss with the LSOs from other schools.

While preference was to have sessions face to face, students were positive that the course was able to be continued remotely.

Only future feedback is to deliver Face to Face where possible.

Please indicate the main ways that employer satisfaction data has been used for continuous improvement

Employer responses were all very positive and appreciative that we were able to continue training via Remote delivery.

Preference to deliver face to face where possible.

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason

Declaration

RTO details

RTO Name

EduTrain Australia Pty Ltd

I confirm that the above RTO:

- has collected, analysed and retained quality indicator data
- has acted on data for the continuous improvement of training and assessment and client services
- has retained Quality Indicator data as evidence of compliance.

Name of Principal Executive Officer (PEO)

Full name

Paul Deegan

Date

28/06/2022

Signature

